

10 July 2023

Kerabit product warranty for professional products

Kerabit Oy ("Kerabit") grants a 15-year product warranty for the products listed below in these warranty terms from the date of installation in accordance with the warranty terms and conditions specified below. The warranty covers cases in which the products specified in these warranty terms protect the building from the penetration of external water into the building, insofar as the products have been properly installed in accordance with the warranty terms, are in normal use and under normal climatic stress.

Warranty preconditions

- The product under warranty has been installed in accordance with the construction regulations and instructions in force at the time, such as the Finnish Roofing Association's ("Roofing Association") up-to-date publication Toimivat Katot, RIL-107 guidelines and any Kerabit installation instructions in force at the time.
- In multilayer roofing, only the Kerabit products mentioned in these warranty terms have been used for all waterproofing layers.
- Transport and storage have been carried out in accordance with the Kerabit instructions in force at the time.
- The product covered by the warranty has not been installed or started to be installed if the product covered by the warranty has been or should have been found to be defective or damaged even before installation.
- Products suitable for the purpose at hand and specifically designed for the purpose at hand have been used as complementary products (for example, products featured in the Roofing Association's up-to-date publication Toimivat Katot) in such a way that the installation has been carried out fully in accordance with good construction practices, professionally and carefully.
- The roof on which the product under warranty has been installed has been carefully maintained and serviced regularly in accordance with the guidelines of the Roofing Association in force at the time and in accordance with good practices. If any part of the maintenance or service work has been neglected or done incorrectly, the warranty referred to in these warranty terms will become void.

Things not covered by the warranty

- Structures in which the condition of waterproofing cannot be inspected and maintained without dismantling surface structures, such as green roofs, reversed structures and bridge structures.
- Damage caused by structural defects in other structures to the Kerabit products mentioned in these warranty terms.
- Damage caused by exceptional climatic conditions and natural phenomena, such as lightning, exceptionally strong wind, fire, flood, earthquake, animals and other unusual conditions.
- Damage directly or indirectly caused by retrofit installations that penetrate waterproofing.
- Normal wear and tear and colour fastness of the product.
- Wear and tear of the product under warranty due to maintenance work or other regular movement on the roof.
- The warranty does not cover indirect costs, unless otherwise stated in these warranty terms.

Warranty procedure

- When a possible defect is detected, it must be reported without delay, or at the latest within 14 days, to the Kerabit Products customer service or technical counselling.
- To verify the product defect, photographs or other sufficient documents must be provided upon request in accordance with instructions to be given separately.
- If necessary, a Kerabit representative will perform an inspection at the site to verify the defect.
- When a possible defect is detected, the defective products and/or a problem area on the roof must be protected immediately and all necessary actions taken to prevent any additional damage. Kerabit is not liable for additional damage if protective measures and/or other necessary actions to prevent additional damage are not taken without undue delay.
- The origin of the purchased products must be proven by presenting a purchase receipt or some other reliable document.

10 July 2023

- No product defect must be repaired without the written permission of Kerabit.
- In the case of replacement products covered by the warranty, the warranty period is valid according to the remaining warranty period of the original product.
- The buyer acquires the rights based on these warranty terms and conditions in addition to their statutory rights.

Warranty issuer:

Kerabit Oy (Business ID 2376370-5)
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+358 10 851 1000
tuotteet@kerabit.fi

Products under warranty:

Underlay membranes

- Kerabit 4100 UT
- Kerabit 4100 UT Nature
- Kerabit 4000 Base
- Kerabit 4000 UT torch-on
- Kerabit 3700 UT Fleece
- Kerabit 3300 UTL
- Kerabit 3300 UTL Nature
- Kerabit 3200 UTL Fleece
- Kerabit 3000 U
- Kerabit 2800 UTL

Top membranes

- Kerabit 5500 T
- Kerabit 5000 TL
- Kerabit 5100 T
- Kerabit 5100 T Nature
- Kerabit LESSNOX
- Kerabit LESSNOX Nature
- Kerabit 5000 TOP
- Kerabit 5000 TOP FR
- Kerabit 4000 TOP